

TERMS & CONDITIONS

PLACING ORDERS

We require at least 1-2 weeks of notice prior to ordering

ORDER CONFIRMATION

A 50% non-refundable deposit is required on orders over \$100 to secure and confirm your order. Orders below \$50 require full payment upon booking. The remaining balance is due 24 hours before collection of cake.

NO ORDER IS OFFICIAL WITHOUT A DEPOSIT

CANCELLATIONS AND ORDER CHANGES

Any changes must be made with 7 days notice or more. Cancellations must be made 7 days prior to event and if cancellations are made with less than 7 days notice, your deposit will not be refunded.

REFERENCE IMAGE

Cakes made at KC's are reproduced as her own interpretation and will not be exact replicas of any photos being sent.

PICK UP

Once the order is handed out to the pick-up person, it will be their responsibility to transport the order safely. Any damages or discrepancies becomes the pick-up person's responsibility. When sending someone else to pick-up your order, they should be informed of what they are picking up and should make sure they leave with the complete order. **Once product has left our establishment, KC's will not be liable for any damages on the cake and no refund will be issued.**

FOOD ALLERGY NOTICE

Food prepared in our facility may contain certain allergens such as milk, eggs, wheat, peanuts, and tree nuts, and cross-contamination may occur. It is a customer's responsibility to alert us of any food allergies or concerns upon ordering.

KC's cannot accept responsibility for any death, injury, or other loss suffered or caused by the products provided by KC's. You understand that you are doing so at entirely your own risk and will not hold KC's accountable.

LAST MINUTE ORDERS

Last minute orders may be accommodated if we are not fully booked. Last minute orders, (placed within 5 days of the due date) will be subject to a \$20 rush fee.